

Strategic Risk Register

March 2011



Risk No.	Description of Risk	Risk Category	Risk Owner	Controls in Place	Matrix Score	Actions Planned	Action Owner	Target Action Date
R1	Lack of resources to deliver the Council's priorities due to public sector funding cuts (Financial & Staff Capacity)	Financial (Internal)	SG	The Corporate Strategy Business planning process Strong Medium Term Financial Strategy	7	<ul style="list-style-type: none"> Portfolio management will ensure capacity is available to deliver this work. Transformation strategy and programme. 	RH	March 2011
R2	External legislative and policy change affecting service delivery	Strategic (External)	SG	Changes are being monitored and implications to the Council reported to SG for consideration.	5	Respond to consultations.	Policy	As Required
R3	Flu pandemic or similar outbreak causing high staff absence – affecting service delivery	Operational (External)	JC/CoS	Country wide flu pandemic plan. Business continuity plan	4			
R4	Budget cuts in key public sector partners having a negative impact on local level service delivery	Strategic (External)	SG	Existing relationships with key public sector partners	6	Officers and Members to lobby and influence key public sector partners through meetings, working groups and responding to consultations.	GH	Ongoing
R5	Failure to achieve desired outcomes through partnership working and deterioration in relationships	Reputation (Internal)	SG	Restructured LSP Partnership framework	5	Appoint 'champions' to new structure and develop roles to drive changes in the partnership	SJ	April 2011
R6	Failure of Shared Service arrangements	Operational (Internal)	SG	Thorough planning and consideration of options prior to changing service delivery methods.	3	Key project to explore the development of strategic partnerships will include a review of existing shared service arrangements as well as a standard approach for assessing the viability of future shared service arrangements.	CS	May 2011
R7	Failure to sustain our performance in light of budget cuts and abolition of Comprehensive Area	Reputation (Internal)	CS	Performance management framework Regular performance monitoring.	5	Review approach to performance management/improvement	RH	June 2011

Risk No.	Description of Risk	Risk Category	Risk Owner	Controls in Place	Matrix Score	Actions Planned	Action Owner	Target Action Date
	Assessment							
R8	Reduction in satisfaction with the Council (Staff and Customers)	Reputation (Internal)	SG	Strong customer service culture Good communications Internal communications and events such as listening days	5	Develop transformation programme to address areas of low performance and high cost.		March 2011
R9	Damage to the Council's reputation through increasing commercial income generation activity	Reputation (Internal)	GH		3	Portfolio management will help SG to understand capacity implications of new projects and income generation activity. Communication around financial benefits and VFM of income generation work.	RH/Comms	Ongoing
R10	Build and maintain strong relationships of trust and confidence between officers and each party to promote good and open relationships between political parties	Strategic	DH	Weekly meeting with leader All party leaders meetings	3	Attendance at political group meetings to address key issues.	DH	As Required